

# Agenda

## Economy and Environment Overview and Scrutiny Panel

**Wednesday, 14 November 2018, 10.00 am  
County Hall, Worcester**

All County Councillors are invited to attend and participate

This document can be provided in alternative formats such as Large Print, an audio recording or Braille; it can also be emailed as a Microsoft Word attachment. Please contact Democratic Services on telephone number 01905 844965 or by emailing [democraticservices@worcestershire.gov.uk](mailto:democraticservices@worcestershire.gov.uk)

## DISCLOSING INTERESTS

There are now 2 types of interests:  
**'Disclosable pecuniary interests'** and **'other disclosable interests'**

### WHAT IS A 'DISCLOSABLE PECUNIARY INTEREST' (DPI)?

- Any **employment**, office, trade or vocation carried on for profit or gain
- **Sponsorship** by a 3<sup>rd</sup> party of your member or election expenses
- Any **contract** for goods, services or works between the Council and you, a firm where you are a partner/director, or company in which you hold shares
- Interests in **land** in Worcestershire (including licence to occupy for a month or longer)
- **Shares** etc (with either a total nominal value above £25,000 or 1% of the total issued share capital) in companies with a place of business or land in Worcestershire.

**NB Your DPIs include the interests of your spouse/partner as well as you**

### WHAT MUST I DO WITH A DPI?

- **Register** it within 28 days and
- **Declare** it where you have a DPI in a matter at a particular meeting
  - you must **not participate** and you **must withdraw**.

**NB It is a criminal offence to participate in matters in which you have a DPI**

### WHAT ABOUT 'OTHER DISCLOSABLE INTERESTS'?

- No need to register them but
- You must **declare** them at a particular meeting where:
  - You/your family/person or body with whom you are associated have a **pecuniary interest** in or **close connection** with the matter under discussion.

### WHAT ABOUT MEMBERSHIP OF ANOTHER AUTHORITY OR PUBLIC BODY?

You will not normally even need to declare this as an interest. The only exception is where the conflict of interest is so significant it is seen as likely to prejudice your judgement of the public interest.

### DO I HAVE TO WITHDRAW IF I HAVE A DISCLOSABLE INTEREST WHICH ISN'T A DPI?

Not normally. You must withdraw only if it:

- affects your **pecuniary interests** **OR** relates to a **planning or regulatory** matter
- **AND** it is seen as likely to **prejudice your judgement** of the public interest.

### DON'T FORGET

- If you have a disclosable interest at a meeting you must **disclose both its existence and nature** – 'as noted/recorded' is insufficient
- **Declarations must relate to specific business** on the agenda
  - General scattergun declarations are not needed and achieve little
- Breaches of most of the **DPI provisions** are now **criminal offences** which may be referred to the police which can on conviction by a court lead to fines up to £5,000 and disqualification up to 5 years
- Formal **dispensation** in respect of interests can be sought in appropriate cases.

**Economy and Environment Overview and Scrutiny Panel  
Wednesday, 14 November 2018, 10.00 am,  
County Hall, Worcester**

**Membership**

**Councillors:**

Mr A A J Adams (Chairman), Mr P Denham (Vice Chairman), Mr G R Brookes, Mr B Clayton, Mr M E Jenkins, Mr A D Kent, Mr J A D O'Donnell, Ms C M Stalker and Ms R Vale

**Agenda**

Item No	Subject	Page No
1	<b>Apologies and Welcome</b>	
2	<b>Declarations of Interest and of any Party Whip</b>	
3	<b>Public Participation</b> Members of the public wishing to take part should notify the Head of Legal and Democratic Services in writing or by email indicating the nature and content of their proposed participation no later than 9.00am on the working day before the meeting (in this case Tuesday 13 November 2018). Enquiries can be made through the telephone number/email address below.	
4	<b>Confirmation of the Minutes of the previous meeting</b> Previously circulated.	
5	<b>Correspondence</b>	1 - 2
6	<b>Superfast Broadband - Update</b>	3 - 8
7	<b>Highways IT - Update</b>	9 - 10
8	<b>Footways - Update</b>	11 - 12
9	<b>Progress with reducing weeds and grass growing along carriageway kerbs</b>	13 - 14
10	<b>Performance Monitoring</b>	15 - 18
11	<b>Work Plan</b> Current version enclosed for consideration.	19 - 20

Agenda produced and published by the Head of Legal and Democratic Services, County Hall, Spetchley Road, Worcester WR5 2NP. To obtain further information or hard copies of this agenda, please contact Emma James or Jo Weston 01905 844965, email: [scrutiny@worcestershire.gov.uk](mailto:scrutiny@worcestershire.gov.uk)

All the above reports and supporting information can be accessed via the Council's website [websitehttp://www.worcestershire.gov.uk/info/20013/councillors\\_and\\_committees](http://www.worcestershire.gov.uk/info/20013/councillors_and_committees)

Date of Issue: Tuesday, 6 November 2018

This page is intentionally left blank

**ECONOMY AND ENVIRONMENT  
OVERVIEW AND SCRUTINY PANEL  
14 NOVEMBER 2018****CORRESPONDENCE**

---

**Summary**

1. The Panel is asked to review the correspondence received since the last meeting and determine whether any further information or scrutiny is required.

**Contact Points**Specific Contact Points for this Report

Emma James / Jo Weston, Overview and Scrutiny Officers, Tel: 01905 844964 / 844965

Email: [scrutiny@worcestershire.gov.uk](mailto:scrutiny@worcestershire.gov.uk)

This page is intentionally left blank

## **ECONOMY AND ENVIRONMENT OVERVIEW AND SCRUTINY PANEL 14 NOVEMBER 2018**

### **SUPERFAST BROADBAND - UPDATE**

---

#### **Summary**

1. The Panel is to be updated on progress of the roll-out of superfast broadband to Worcestershire residents and businesses.
2. Representatives from the Council's Superfast Worcestershire Programme and from BT / Openreach have been invited to the meeting.

#### **Background**

3. The County Council and BT formed a partnership known as Superfast Worcestershire, which aimed to deliver high speed broadband to 90% of Worcestershire homes and businesses (including 55,000 in rural locations) by June 2016.
4. The Council's contract with BT as broadband infrastructure supplier (set up in August 2013 – Contract 1), asks for an annual report to be submitted to scrutiny, to provide a summary of programme activity, achievements against targets for connecting residents and businesses, and how public concerns and demand have been managed. An update is attached at Appendix 1.
5. Deployment on Contract 1 was officially completed in July 2016. In Spring 2015 Contract 2 was signed and subsequently extended in March 2017. A third Superfast Worcestershire (Contract 3) was then signed in November 2017.

#### **Scrutiny to Date**

6. Previous Panel discussions have acknowledged the very positive levels of Worcestershire's broadband coverage and uptake.
7. The focus of the Panel's previous discussion on 29 November 2017 was to look at progress with the programme and Contract 2 (to increase the number of premises with access to superfast speeds by September 2017), communications to residents and also value for money.
8. A record of the Panel's last discussion on 29 November 2017 can be found [here](#)
9. The plan for delivery and progress with roll out has been regularly discussed with the Scrutiny Panel and the background papers section of this report provides links to these discussions.

## **Purpose of the Meeting**

10. The Panel is asked to consider the latest information provided on superfast broadband in Worcestershire, and:

- consider whether any further information or scrutiny is required at this time
- determine any comments or recommendations to the Cabinet Member with Responsibility for Economy and Infrastructure

## **Supporting Information**

Appendix 1 – Superfast Broadband Annual Update

## **Contact Points**

### Specific Contact Points for this Report

Emma James / Jo Weston, Overview and Scrutiny Officers, Tel: 01905 844964 / 844965  
Email: [scrutiny@worcestershire.gov.uk](mailto:scrutiny@worcestershire.gov.uk)

## **Background Papers**

In the opinion of the proper officer (in this case the Head of Legal and Democratic Services) the following are the background papers relating to the subject matter of this report:

Agenda and Minutes of:

- Economy and Environment Overview and Scrutiny Panel on 29 November 2017, 10 October 2016 and 30 September 2015
- Economy, Environment and Communities Overview and Scrutiny Panel on 17 September 2014 and 20 May 2015
- Cabinet on 5 February 2015, 15 October 2015 and 29 June 2017

Minutes and Agendas are available on the Council's website at

<http://worcestershire.moderngov.co.uk/mgListCommittees.aspx?bcr=1>



**SUPERFAST BROADBAND ANNUAL UPDATE – November 2018**
**Superfast Worcestershire Update – BT and Worcestershire County Council**
**Background and Introduction**

1. Worcestershire County Council signed a c.£20 million contract with BT in August 2013 (Contract 1) to ensure Superfast Broadband was available to over 90% of the County's residential and 90% of business premises by June 2016;
2. A second contract (Contract 2) was signed in spring 2015, again with BT, for c.£6m to increase fibre coverage in the county; specifically to increase the number of premises with access to superfast speeds, defined as 24Mbps and above. The additional funding was expected to extend fibre technology to over 95% of premises, with 94% of these having access to superfast speeds. In March 2017, the Superfast Worcestershire partnership announced a major extension to the contract to enable around 3,000 more households and businesses by the end of December 2018. At the end of October 2018 superfast speeds were available to 95.5% of Worcestershire premises, with over 99% able to access fibre based broadband.
3. The table below shows the sources of capital funding directly associated with the infrastructure build; committed into contracts 1 and 2, taken from the financial models.

Source of Funding	Contract 1	Contract 2 (initial)	Contract 2 (extended)	Contract 3
BT	£4.4m	£1.1m	£3.4m	£3.7m
WCC	£8m	-	£1.2m (reinvestment of gainshare from C1)	-
BDUK	£4.5m	£2.4m		£1.5m
Local Growth Fund	-	£2.4m	-	-
ERDF	-	-	-	£1m
Defra	-	-	-	£1.5m (TBC)
<b>Total</b>	<b>£16.9m*</b>	<b>£5.9m</b>	<b>£4.6m</b>	<b>£7.7m</b>

\* The reason for difference in £20m reported value and value in table, is some of BT's costs are not eligible to be claimed within the contracts project financial model.

4. As advised in last year's report - Contract 1 was officially completed in July 2016 within budget, with at least £4m underspend committed to the 'reinvestment pot' which could be reinvested into further coverage. At the end of Contract 1, all of the targets were achieved, as a result of which, 29 structures were moved to Contract 2 to avoid delays in formally closing Contract 1 deployment.
5. Of the 29 structures, all but one have been delivered within the original Contract 2 timelines – by Sept 2017. One structure was de-scoped (serving only five Worcestershire premises) due to expected very high deployment cost and anticipated build timeline spanning over two years (resulting from suggested wayleave conditions imposed by landowners).
6. Take Up percentage: Whilst deployment on Contract 1 is complete, demand stimulation activities continue to remain a priority, with the aim to promote the service and encourage 'take-up' across Worcestershire. Contract 1 take-up remains above the national average of programmes working to similar timelines (57.5%).

7. Contract 2 take up (47%) is already performing very well with much quicker adoption rate in comparison to contract 1 mainly due to a more rural nature of the deployment and a greater uplift in comparison to the existing service. Both contracts perform very well in comparison to the originally expected 20%, with Contract 2 take up outperforming the national average as well.
8. Overall take up of both fibre to the cabinet (FTTC) and fibre to the premises (FTTP) technologies across both contracts is 56.42%.
9. In October 2018, the programme team submitted an application for £10k demand stimulation funding to BDUK, with the view to support paid demand stimulation activities and accelerate fibre adoption even further.

### **Update on Contract 2 performance**

10. Having initially agreed Contract 2 in March 2015, with the deployment due to commence in July 2016 and be complete in June 2018, BT and WCC worked together to agree an improved delivery timeline to conclude nine months earlier in September 2017. This was made possible, as a result of a well progressing deployment. The main programme objective was to extend fibre coverage further across Worcestershire with a focus on superfast (24Mbps and above) speeds.
11. As a result of the positive take-up on the programme (highlighted in Appendix 2), BT offered WCC the opportunity to 'reinvest' up to £3.25m into the programme, earlier than anticipated. In March 2017, WCC announced the extension of the original Contract 2 to cover more than 3,000 additional premises with superfast service by December 2018. Positively for Worcestershire, as a result of the latest take-up assumptions (50% instead of 20%), BT's contribution increased to £3.4m which resulted in a much reduced public sector contribution (reduced to £1.2m).
12. By the end of Contract 2, 16,971 additional premises are expected to be connected to fibre infrastructure, with 13,356 benefiting from superfast service (24Mbps and above) meaning approximately 96.5% will have access to superfast speeds. To date, the Superfast Broadband Partnership, through Contract 2, has already enabled 192 fibre structures (152 FTTC & 40 FTTP), allowing 15,421 to benefit from improved speeds, with 10,555 premises able to benefit from speeds in excess of 24Mbps since July 2015.
13. As the programme progresses, the majority of the remaining structures will now be fibre to the premises (FTTP) – c. 50 and c. 15 FTTC structures.
14. Due to increasingly rural nature of the deployment, meaning an increased number of challenges, which could impact on delivery timescales, Contract 2 is currently approximately five months behind schedule. It is expected that Contract 2 will now be delivered by June 2019, instead of December 2018. Current deployment deficit of approximately 1,900 premises remains. This is expected to reduce to c. 1,500 by December 2018, as the programme enters the final quarters of the deployment in line with an agreed recovery plan. To mitigate against deployment delays, Openreach have introduced the recovery plan & micro management of some of the structures as well as a closer liaison with WCC's Streetworks team.
15. The team will continue to publicise the 'earliest possible expected' dates for delivery of the remaining structures and continue to update communities and individual residents / businesses as build in their areas progresses. This reduces the amount of enquiries and provides communities with updates ensuring they are ready to upgrade at an earliest opportunity. The programme team provides overall programme information to registered customers, as well as regular updates to specific enquiries. Regular updates are also provided to MPs, Councillors and partners.

16. An updated GIS based map is now available on the Superfast Worcestershire website, which provides a programme overview at premises level, based on contracted deployment. Wider areas can also be checked at a glance, allowing residents and businesses to check if they are able to order a superfast connection already, are in existing plans to access superfast by the end of our current contracts, or should work with neighbours to develop a community led scheme.
17. With regard to structures originally planned to be delivered by September 2017, only Stourport V33 (Shrawley) and Inkberrow 602 remain outstanding. Both structures have had long standing issues including power wayleave, land wayleaves and road closures. Inkberrow 602 is expected imminently, and Stourport V33 is expected before Christmas.
18. As the programme has progressed into increasingly rural areas there has been an increase in the number of wayleaves required for both erecting cabinets and building power and fibre ducts or poles. Wayleaves can cause delays when landowners cannot be identified or fail to respond in a timely manner. Equally landowners may refuse wayleaves or see opportunities to request excessive payments. To mitigate against these risks, the programme office are working to escalate wayleave issues as quickly as possible to local contacts and look for support from within communities when possible.

### **Phase 3 Introduction and update**

19. Further to the progress made through the existing two 'Superfast Worcestershire' contracts, it was recognised that even with the current investment into the broadband infrastructure, around 15,000 premises, spread across all six districts, will be unable to access broadband speeds in excess of 24Mbps post December 2018.
20. In summer 2017, WCC Full Council agreed for a further £2.5m to be added to the Capital Programme to progress a third phase of Superfast deployment (Phase 3 – Contract 3), with the funding coming from Broadband Delivery UK (£1.5m) and European Regional Development Fund (£1m). At the same time, Cabinet also approved a reinvestment of identified underspend and projected 'Gainshare' from the existing contracts to extend superfast broadband further into the county.
21. The Phase 3 programme was originally expected to extend the superfast broadband roll-out to more than 5,300 further Worcestershire households and businesses. Whilst detailed planning was underway, our delivery partner, Openreach, has made us aware that approximately 1,800 premises planned to be delivered via Contract Three, have already been delivered earlier through a commercial deployment.
22. The implication of these premises being delivered commercially means that significant funding is being modelled to unserved premises, which although identified as eligible for Contract 3, were not part of the proposed solution indicated in the funding agreement.
23. To date, over 70 detailed survey packs have been released by Openreach, 30 of which have already been approved and build orders are in the process of being generated. It is expected that a number of Phase 3 structures will be completed by the end of the year.

### **Current and Future Opportunities**

24. In addition to the existing contracts, the following opportunities exist to enhance the availability of improved broadband infrastructure; these include seeking additional funding and the reinvestment of both underspend and any further 'Gainshare' generated as a result of positive take-up of fibre broadband within the programme area:
25. Earlier this year, Worcestershire was successful, subject to grant conditions, in securing a further £1.5m of additional funding from DEFRA, to extend superfast and ultrafast coverage further across Worcestershire with a focus on businesses. Initial modelling request was submitted in March 2018, however WCC requested subsequent modelling in September

2018 to take into account current deployment complexities. The outcome of the modelling, expected to expand the ultrafast infrastructure to a further c. 2,500 of Worcestershire homes and businesses, is expected by the end of the year. It is expected that all of the structures funded through this project will be Fibre to the Premises (FTTP). Successful projects must be completed (deployment and funding defrayal) by the end of December 2020.

26. Funded by the underspend from Contract 1, the Local Body Partnership Scheme (LBP) was initially introduced as a £500k scheme, a further £500k was added to support demand from communities. LBP is aimed at supporting communities not yet earmarked for any public or private sector roll-outs, by sharing the infrastructure and installation costs between WCC, Openreach and local residents. The scheme has proved very popular and c. 1,100 premises are expected to benefit from full fibre upgrade through this scheme - 21 communities are currently progressing through the change control process with Openreach.
27. 'GigabitVoucher' Scheme – BDUK National initiative. The primary objective of this scheme is to expand the full fibre, gigabit-capable network to small and medium-sized enterprises. SMEs will be able to access a voucher worth up to £3,000 to upgrade their connection. At the same time groups of residents will be able to apply for a voucher of up to £500 for each domestic connection - as long as there are business users in the scheme who are the main beneficiaries. The £67m scheme was launched in May 2018 and already c. £12m has been committed nationwide. In Worcestershire, we are committed to take advantage of this scheme and to date, 48 vouchers, worth £100k have been secured to extend ultrafast coverage to 120 premises, with a further c. 300 – 500 in the process of getting detailed proposals from Openreach. This would equate to a further 0.25% of Worcestershire premises having access to FTTP. The programme team is actively working with proactive communities and partners on increasing the number of vouchers issued to communities.
28. Local Full Fibre Networks (LFFN) opportunity is available for public sector parties to bid into DCMS's Local Full Fibre Network Programme. £200m worth of funding was made available initially. Some funding has already been allocated, however the recently announced Budget allocates a further £200m to pilot innovative approaches to deploying full fibre internet in rural locations, starting with primary schools, and with a voucher scheme for homes and businesses nearby.
29. Alongside the Budget, the Government is currently publishing consultations to mandate gigabit-capable connections to new build homes and speed up the delivery of upgraded connections to tenants, making it quicker and easier for communications providers to roll out full fibre networks. This support is welcomed locally, as the team have been working to increase requirements on developers by making recommendations to district planning documents.
30. The WCC Broadband project team also liaise with other commercial broadband operators to understand and assist with their commercial deployment plans in the county and engage in wider connectivity related activity such as mobile coverage in the county and the 5G Testbed and Trials project.

## **Report Ends**

Report prepared by Rob Stepniewski (WCC Project Manager); November 2018

## **ECONOMY AND ENVIRONMENT OVERVIEW AND SCRUTINY PANEL 14 NOVEMBER 2018**

### **HIGHWAYS IT – UPDATE**

---

#### **Summary**

1. The Panel is to be updated on aspects of IT relating to Highways, regarding the Geographical Information Systems (GIS) for Drainage and trial access for Parish Council clerks/members, and also progress with the development of a Highways App.
2. This follows earlier discussion with the Panel on 9 May 2018 and a site visit on gullies and drains.
3. The update will be provided by the Council's Highways and Public Rights of Way Operations Manager.

#### **Background**

4. A record of the Panel's 9 May IT Update and discussion is available on the Council's website [here](#)

#### **Purpose of the Meeting**

5. Following the discussion, the Scrutiny Panel is asked to
  - determine whether any further information or scrutiny is required at this time
  - agree any comments to highlight to the Cabinet Member.

#### **Contact Points**

##### Specific Contact Points for this Report

Emma James / Jo Weston, Overview and Scrutiny Officers, Tel: 01905 844964 / 844965  
Email: [scrutiny@worcestershire.gov.uk](mailto:scrutiny@worcestershire.gov.uk)

#### **Background Papers**

In the opinion of the proper officer (in this case the Head of Legal and Democratic Services) the following are the background papers relating to the subject matter of this report:

- Agendas and minutes of the Economy and Environment Overview and Scrutiny Panel on 9 May 2018 – available on the website [here](#)

This page is intentionally left blank

## **ECONOMY AND ENVIRONMENT OVERVIEW AND SCRUTINY PANEL 14 NOVEMBER 2018**

### **FOOTWAYS - UPDATE**

---

#### **Summary**

1. The Panel will be updated on footways, specifically the allocation of the additional £6million funding and how councillors have been involved.
2. The Council's Manager for Highways Operations and Public Rights of Way has been invited to the meeting. The Cabinet Members with Responsibility for Highways and also for Environment have also been invited.

#### **Background**

3. Monitoring progress with the allocation of the additional £6million is part of the Panel's work programme.
4. Footways was also subject to a scrutiny task group exercise and an interim report was presented to Cabinet on 2 February 2017.
5. From previous Panel discussions, the Panel members will be aware that the County Council invested £2.5m for core asset based maintenance of footways for 2017/18. In addition, the current administration has invested an additional £6m over a two year period for the improvement of footways. This additional funding is asset based and also leverages the experience and knowledge from each local member to provide a tailored and focussed approach around areas of greatest need in each Division
6. A record of the Panel's 3 October 2017 update and discussion on footways is available on the Council's website [here](#)

#### **Purpose of the Meeting**

7. Following the discussion, the Scrutiny Panel is asked to
  - determine whether any further information or scrutiny is required at this time
  - agree any comments to highlight to the Cabinet Member.

#### **Contact Points**

##### Specific Contact Points for this Report

Emma James / Jo Weston, Overview and Scrutiny Officers, Tel: 01905 844964 / 844965

Email: [scrutiny@worcestershire.gov.uk](mailto:scrutiny@worcestershire.gov.uk)

## **Background Papers**

In the opinion of the proper officer (in this case the Head of Legal and Democratic Services) the following are the background papers relating to the subject matter of this report:

- Agendas and minutes of the Economy and Environment Overview and Scrutiny Panel on 3 October 2017 – available on the website [here](#)
- Agenda and minutes of Cabinet on 2 February 2017 – available on the website [here](#)



## **ECONOMY AND ENVIRONMENT OVERVIEW AND SCRUTINY PANEL 14 NOVEMBER 2018**

### **PROGRESS WITH REDUCING WEEDS AND GRASS GROWING ALONG CARRIAGEWAY KERBS**

---

#### **Summary and Background**

1. The Panel is to be updated on progress with reducing weeds and grass growing along carriageway kerbs, particularly in rural areas.
2. This topic was added to the Panel's work programme following the Panel's informal work planning session in July.
3. A verbal update will be provided by the Council's Highways and Public Rights of Way Operations Manager.

#### **Purpose of the Meeting**

4. Following the discussion, the Scrutiny Panel is asked to
  - determine whether any further information or scrutiny is required at this time
  - agree any comments to highlight to the Cabinet Member.

#### **Contact Points**

##### Specific Contact Points for this Report

Emma James / Jo Weston, Overview and Scrutiny Officers, Tel: 01905 844964 / 844965

Email: [scrutiny@worcestershire.gov.uk](mailto:scrutiny@worcestershire.gov.uk)

#### **Background Papers**

In the opinion of the proper officer (in this case the Head of Legal and Democratic Services) there are no background papers relating to the subject matter of this report.

This page is intentionally left blank

## **ECONOMY AND ENVIRONMENT OVERVIEW AND SCRUTINY PANEL 14 NOVEMBER 2018**

### **PERFORMANCE MONITORING**

---

#### **Summary**

1. The Panel will be updated on performance information for services relating to Economy and Environmental Services – relating to Quarter 4 2017/18.
2. The Director of Economy and Infrastructure and a Management Information Analyst have been invited to attend the meeting in order to respond to any queries from Panel members.

#### **Background**

3. The Corporate Balanced Scorecard is the means of understanding progress against the Council's Corporate Plan. The Scorecard contains a range of indicators linked to key priorities and themes. Many measures are long-term and may be affected by a wide range of factors, some of which are outside the direct control of the Council.
4. The Corporate Balanced Scorecard for each Directorate is reported to Cabinet and is also available on the Council's website [here](#)
5. Performance information provides a further tool for the Panel in maintaining members' understanding of services provided to the public, the effectiveness of current policies, and early knowledge of any issues or areas for further scrutiny.
6. Attached at Appendix 1 is a dashboard of performance information which covers the indicators from the Directorate level scorecard and those from the corporate scorecard which relate to economy and infrastructure services relevant to this Scrutiny Panel's remit.

#### **Purpose of the Meeting**

7. Following discussion of performance information, the Scrutiny Panel is asked to determine whether any further information or scrutiny is required at this time or for future performance monitoring updates.

#### **Supporting Information**

Appendix 1 – Economy and Infrastructure Dashboard

#### **Contact Points**

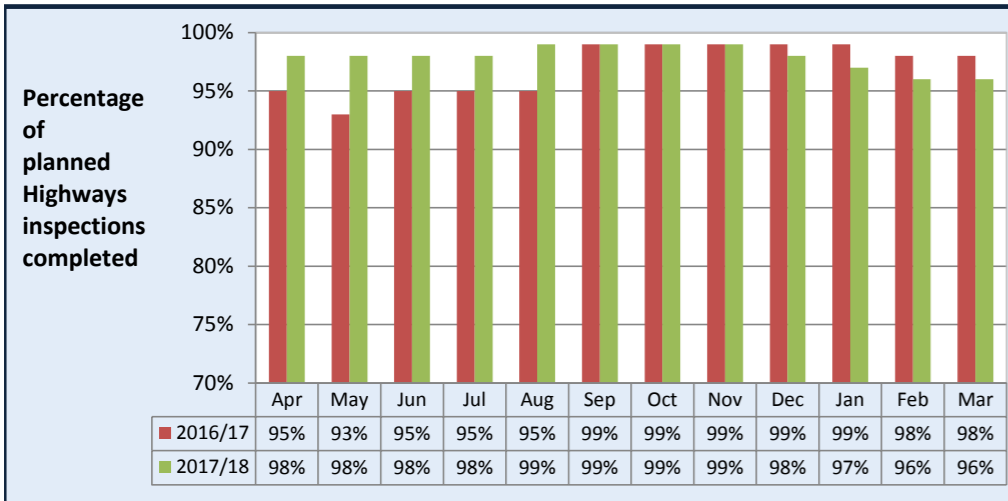
Specific Contact Points for this Report

Emma James / Jo Weston, Overview and Scrutiny Officers, Tel: 01905 844964 / 844965  
Email: [scrutiny@worcestershire.gov.uk](mailto:scrutiny@worcestershire.gov.uk)

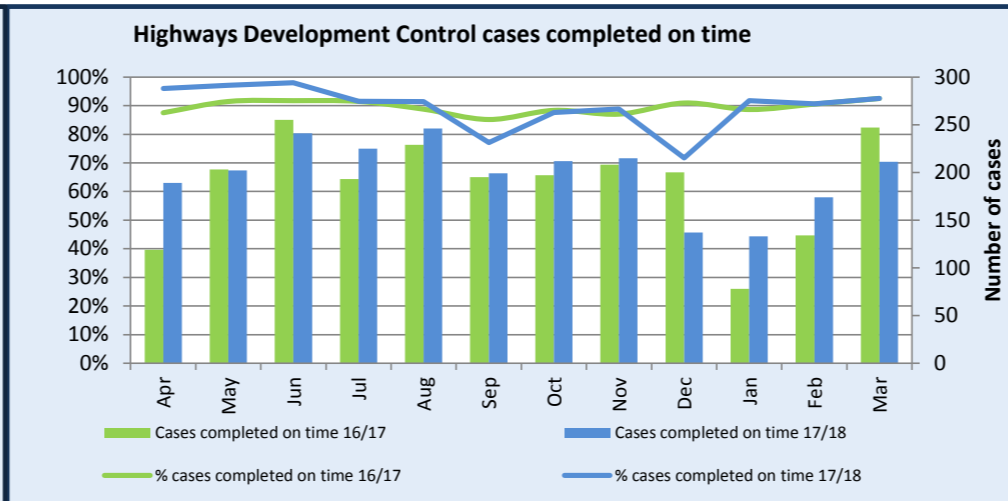
### **Background Papers**

In the opinion of the proper officer (in this case the Head of Legal and Democratic Services) there are no background papers relating to the subject matter of this report.

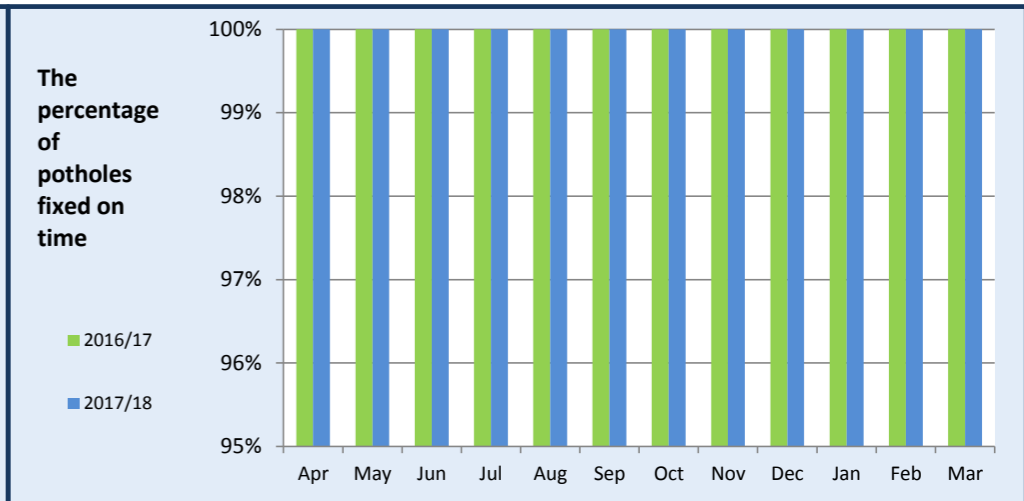
# Economy & Infrastructure Dashboard - Overview & Scrutiny



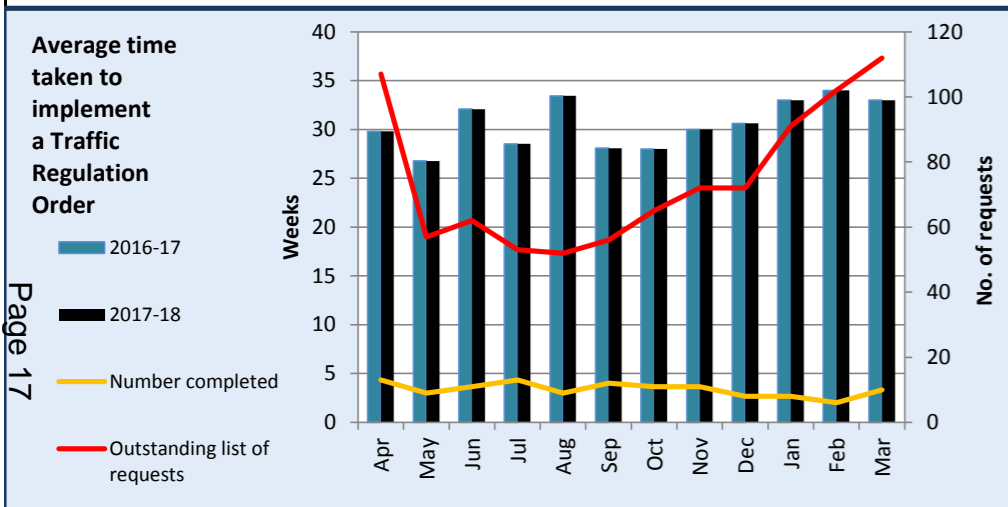
Percentage of inspections meeting national guidelines in Code of Practice for Maintenance Management "Well Maintained Highways".



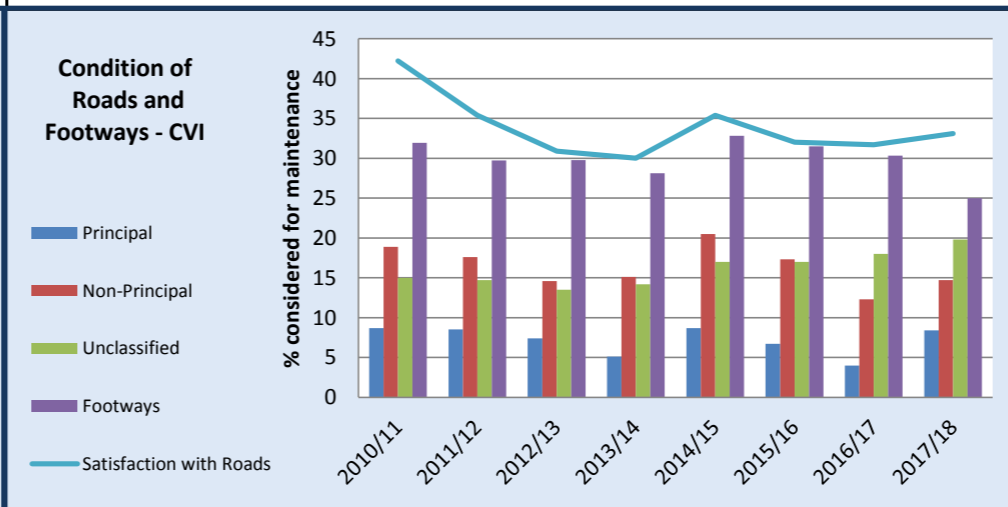
The number of Highways Development Control planning applications received each month and the percentage responded to within the required 21 days. This relates only to us providing our recommendation to the planning authority on the application and is not linked to Highways Act section 278 and section 38 agreements.



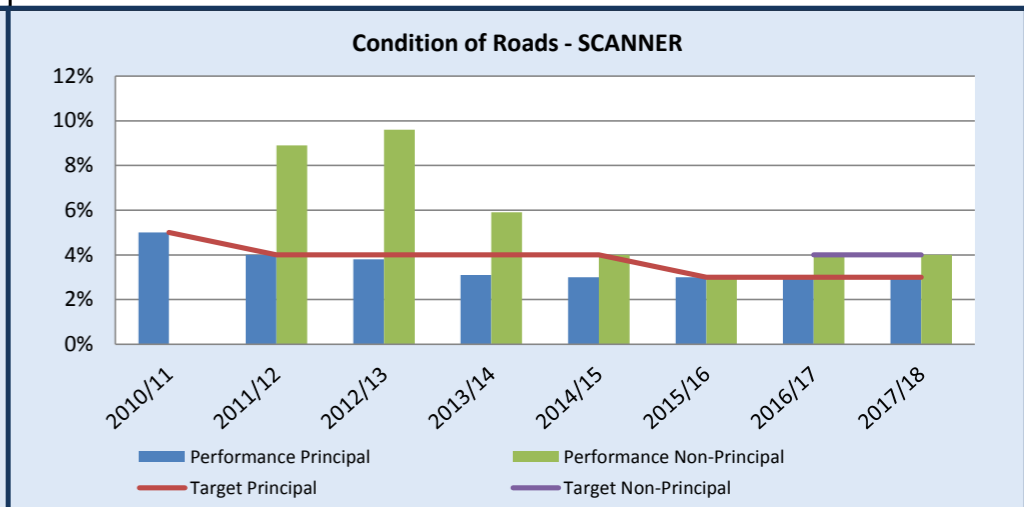
The percentage of instructed highway defects that have been completed on time. For a pothole to be defined and fixed, it is usually deeper than 20mm and wider in diameter than 200mm for a footway and deeper than 40mm and wider in diameter than 200mm for a carriageway.



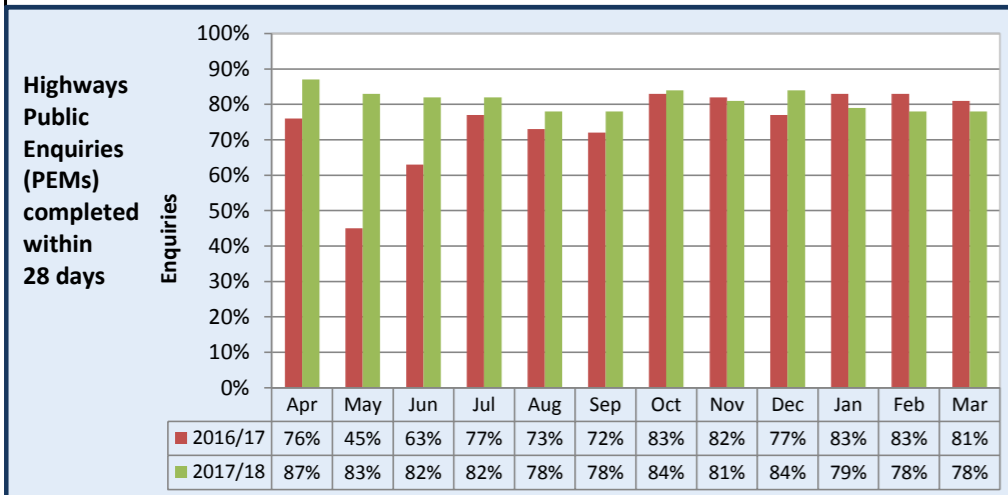
The average time it takes for standard Traffic Regulation Orders from initiation to implementation, not including those in association with Development Control planning issues and Internal Generated Schemes. This can be a consultation process that involves external bodies such as West Mercia Police and District Councils. Whilst there are agreed timescales for their responses, they do not always meet these. The process can also involve Legal Services when there are formal objections which can delay the process. Additionally, construction issues can cause considerable delays.



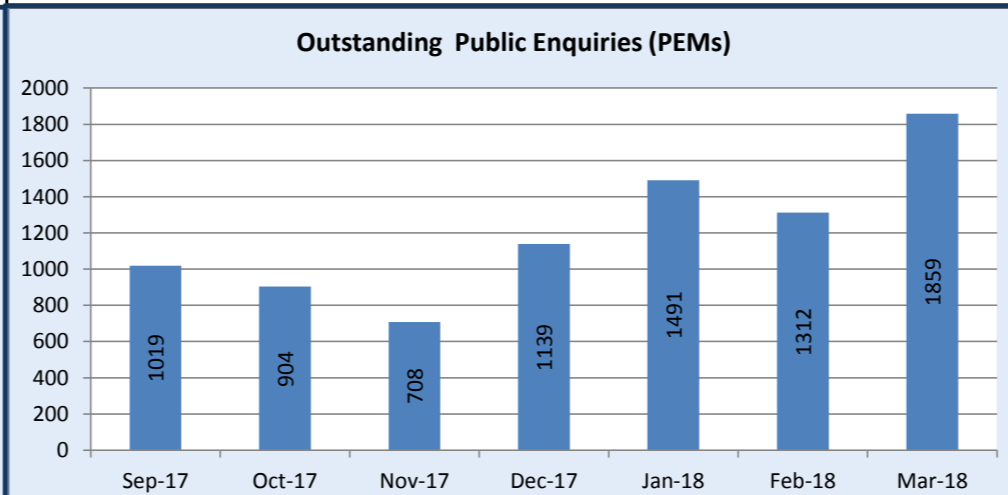
This graph shows the percentage of footways and roads (Principal, Non-Principal and Unclassified) considered for maintenance after completion of the annual Coarse Visual Inspection (CVI) survey of the network. This is carried out from a slow-moving vehicle. A large part of a highways authority's road network is assessed each year. To produce the report, two years' data is combined, half the data being carried over from the previous year. Each year, 50% of Unclassified roads are the subject of a CVI. This exceeds the Department for Transport requirement of 25% inspection-coverage per annum. 'Major maintenance' is repairs to the edging, surface or structure of the carriageway. These involve at least one of edge patching or strengthening, carriageway strengthening (overlay, partial re-construction or full depth re-construction) or carriageway re-surfacing (inlay or overlay). Technical indices for edging, surface, and structure condition determine the point at which works are deemed necessary.



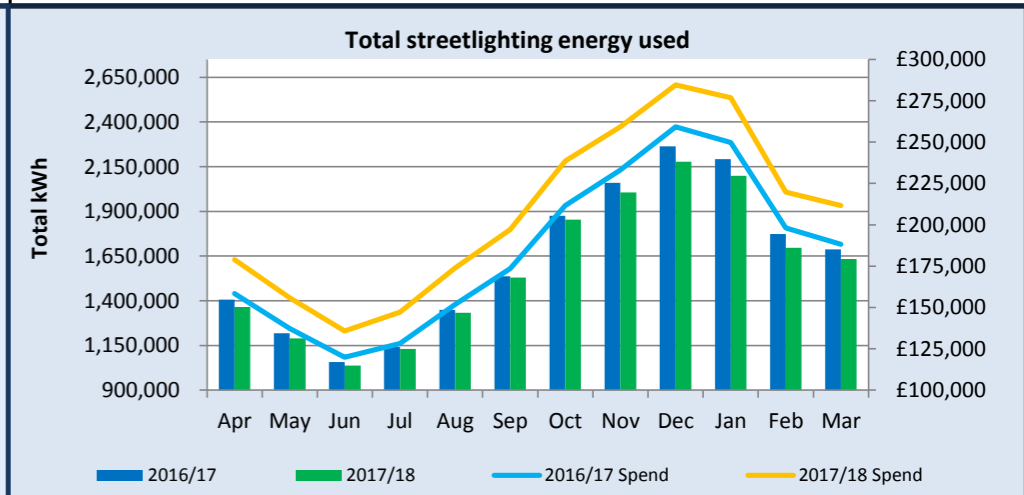
The percentage of principal (A roads) and non-principle roads (B & C roads) that are deemed to require major maintenance following the annual Surface Condition Assessment of the National Network of Roads (SCANNER) survey.



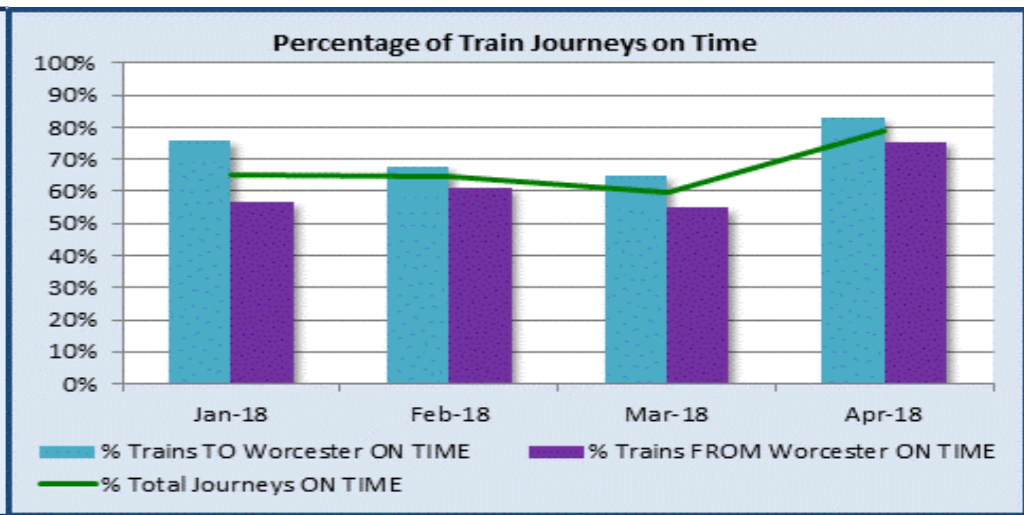
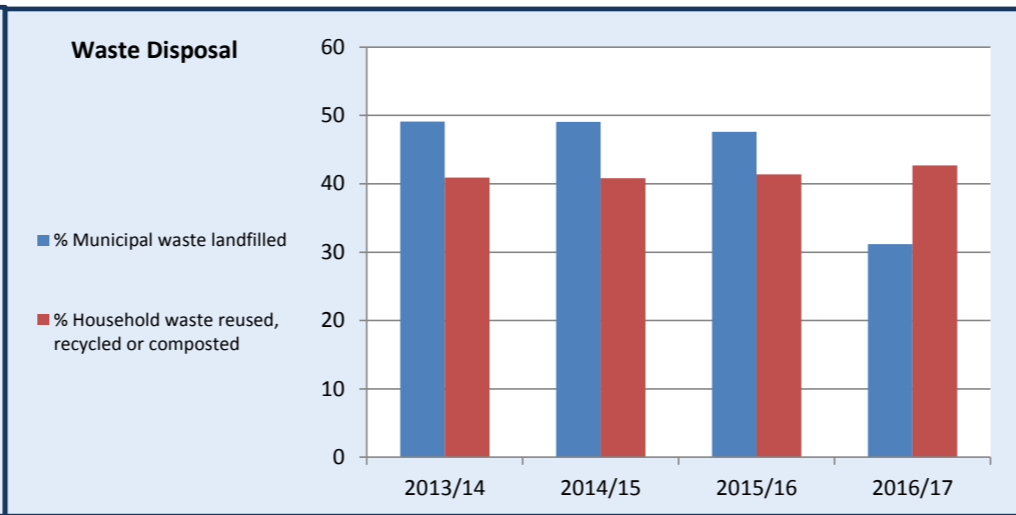
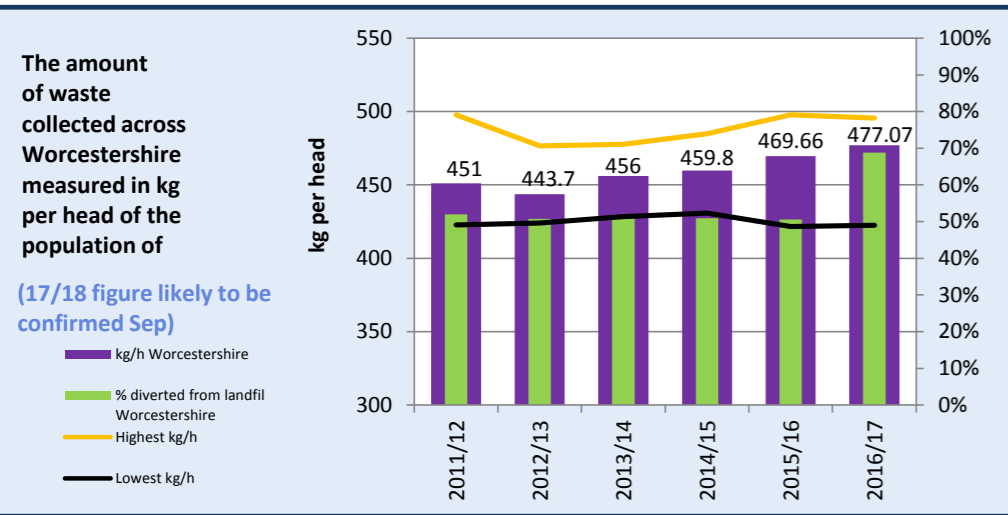
The percentage of PEMs (customer enquiries) completed on time within the last month period, in accordance with the 28-day Service Level Agreement.



The number of Highways PEMs outstanding as at the last day of the month. The oldest open/outstanding PEM in the system was recorded on 16th November 2015.



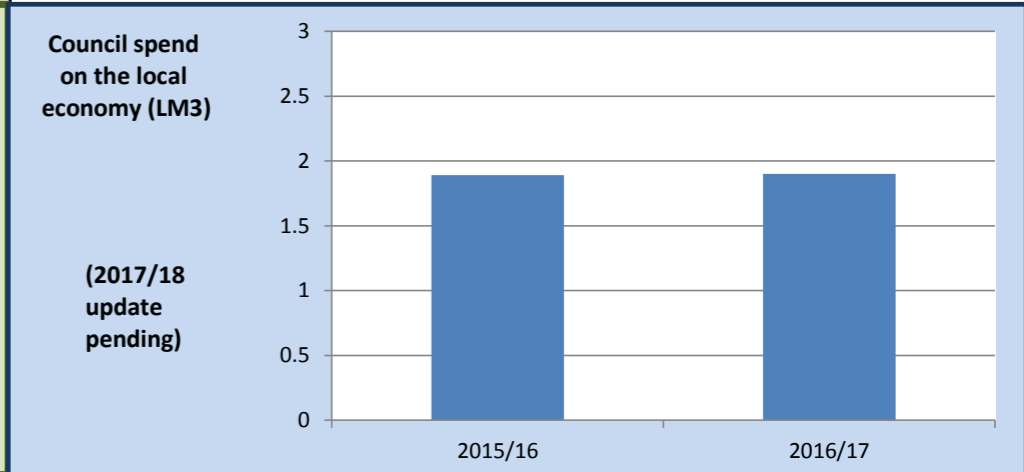
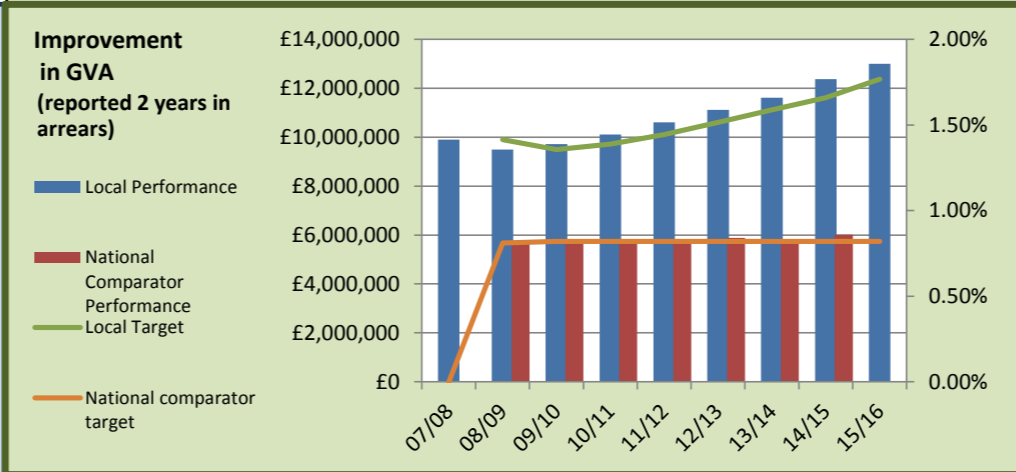
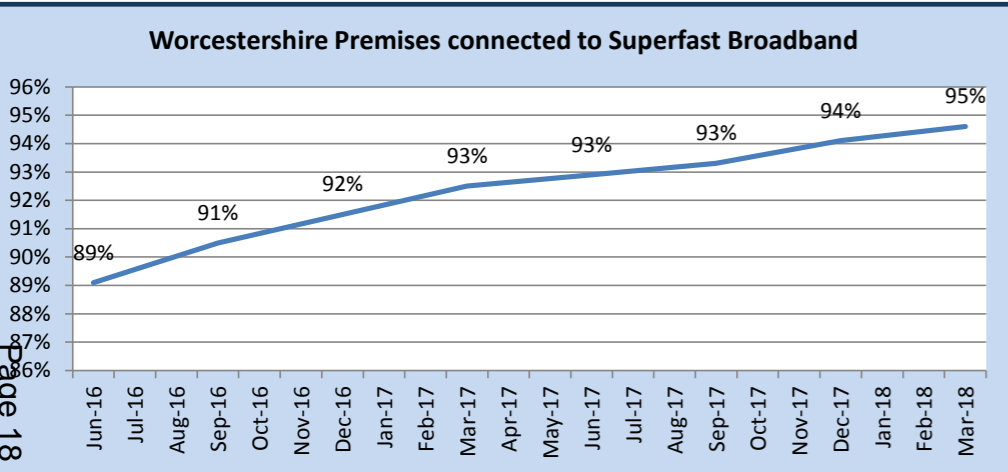
The columns show the total energy used for lighting County Council-owned street lights, whilst the lines indicate the amount spent on streetlighting per month.



Kilograms of Household Waste per resident of Worcestershire. The figure is from the verified tonnage data for Household Waste and population data from the Waste Data Flow system. Each year's figure is available after Sep 30th of the following year. HHW definition is that used in NI192 by the Waste Data Flow System. The local authority with the highest figure in 2016/17 was North Yorkshire, whilst Hertfordshire had the lowest.

This indicator measures the percentage of municipal waste sent to landfill and applies only to Disposal authorities. It also monitors the amount of waste sent for reuse, recycling or composting.

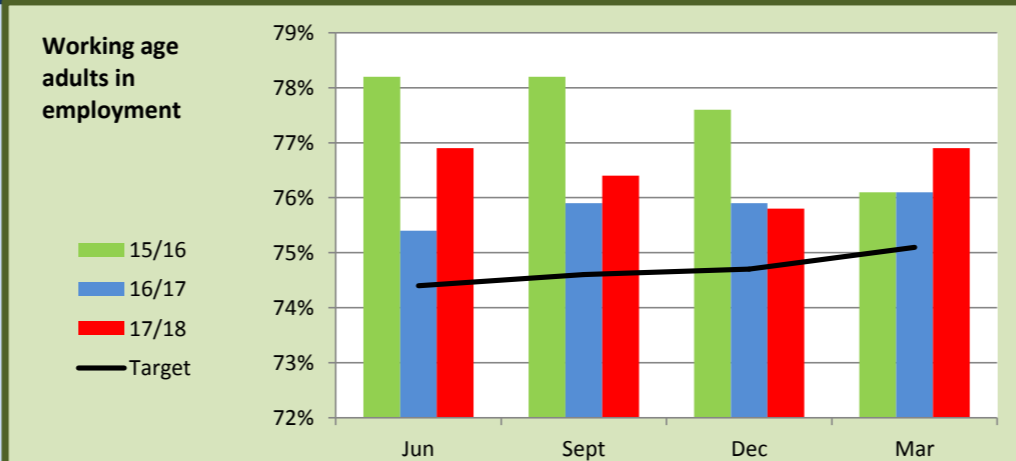
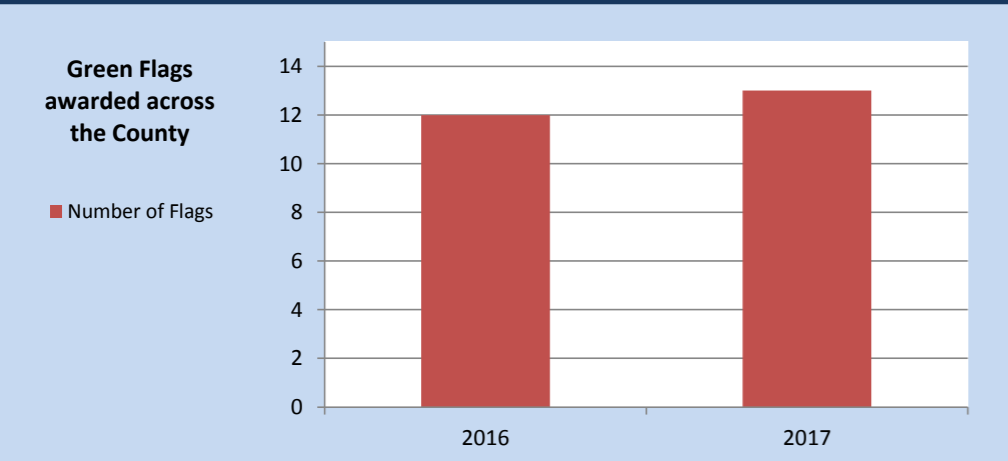
The percentage of train journeys in and out of Worcester at morning and evening peak times. Morning peak-time trains are those arriving at their destination between 6am and 10am; evening peak-time trains arrive at their destination between 4pm and 8pm. Train journeys are included to and from four major cities: Birmingham; Bristol; London; Oxford.



Percentage of all Worcestershire homes and business premises connect to Superfast broadband (24Mbps)

Worcestershire Gross Value Added - GVA measures the contribution to the economy of each individual producer, industry or sector in the United Kingdom (Office for National Statistics). This figure is the monetary value of goods and services produced in Worcestershire, less the cost of all inputs and raw materials directly attributable to that production. Office for National Statistics (ONS) released 2016's data on 20th December 2017, at the same time issuing revised figures for earlier years, including 2008's baseline figure.

The additional amount in Worcestershire's economy as a result of spending in it by Worcestershire County Council. The LM3 analysis is informing analysis of how money spent by WCC flows through the local economy and what the impact on the local economy would be of more Worcestershire-based staff and (allowing for procurement rules) a higher proportion of WCC spend going to companies in Worcestershire. It is proposed that, each year when LM3 is calculated, available information on social value is used to assess whether assumptions need to change to reflect the extent to which suppliers spend locally in different service types and the extent to which suppliers have changed their local spending.



The number of Green Flags awarded across the County. The three Country Parks owned by Worcestershire County Council (St. Wulstan's Local Nature Reserve, Waseley Hills Country Park, Worcester Woods Country Park) have all been awarded Green Flag status. The ten other parks which hold the Award: Cripplegate Park; Fort Royal Park; Gheluvelt Park; Abbey Park Evesham; Abbey Park Pershore; Lido Park and St Peters Fields; Vines Park; Workman Gardens; Brinton Park; Queen Elizabeth II Silver Jubilee Gardens

Percentage of adults aged 16-64 in employment in Worcestershire compared to England's equivalent percentage for the same time-period

## 2018/19 SCRUTINY WORK PROGRAMME

## Economy and Environment Overview and Scrutiny Panel

	<b>Issue for Scrutiny</b>
1.	<b>Budget</b> (review 2018/19 and proposed 2019/20) – <b>Task Group</b>
2.	<b>Broadband Update</b>
3.	<b>Footways – progress with allocation of the additional £6million funding</b>
4.	<b>Progress with reducing weeds and grass growing along carriageway kerbs</b>
5.	<b>IT - updates</b> <ul style="list-style-type: none"> <li>• App for Highways</li> <li>• Trial access for Parish Council Clerks/members to the GIS for Gullys/drainage</li> </ul>
6.	<b>IT for Economy and Environmental Services – with emphasis on systems used by Highways/Ringway (Task Group)</b>
7.	<b>Flooding Update</b>
8.	<b>Countryside Access</b> <ul style="list-style-type: none"> <li>• Service overview, resources and issues related to Public Rights of Way</li> <li>• Success of the 'Countryside Volunteer Access Groups' and how to promote it</li> </ul>
9.	<b>Street Lighting Update</b>
10.	<b>Delivering for Cycling (may lead to a Task Group)</b>
11.	<b>Local transport Plan 4 – Congestion and how to improve getting around Worcestershire</b>
12.	<b>Residents Zonal Parking Schemes and additional carparks (may lead to a Task Group)</b>

13.	<b>Economic Growth – what is the Council doing to attract new businesses into the area and to help existing ones to invest and grow?</b>
14.	<b>Infrastructure for growth</b> – with the growth in housing, how is the Council building the infrastructure to cope with demand in services (recycling centres, roads etc)
15.	<b>Traffic calming</b> – what's new and how does the Council compare with neighbouring county councils?
16.	<b>Information follow-up (from previous panel discussions):</b> <ul style="list-style-type: none"> <li>• Co-ordination of street works</li> <li>• Monitoring performance on Highways Development Control Department (Section 278/106)</li> <li>• Community Transport</li> </ul>
17.	<b>Potential visits:</b> <ul style="list-style-type: none"> <li>• Worcestershire Parkway</li> <li>• Highways Control Centre (Warndon)</li> </ul>
18.	<b>Mobile phone coverage</b>
Standing item	<ul style="list-style-type: none"> <li>• <b>Financial monitoring</b></li> <li>• <b>Performance monitoring</b></li> <li>• <b>Budget Scrutiny</b></li> </ul>